



CEMOF CONSTRUCTION HOTLINE 1.877.433.0300 GOES LIVE

October 7, 2003

Dear Residents:

Residents now have access to a toll free hotline number for questions regarding the construction of the Caltrain Equipment Maintenance and Operations Facility. CEMOF will provide space to conduct critical maintenance activities. The construction of this facility will allow Caltrain to continue to expand and improve its services.

The first phase of construction on the site, which is located in the Lenzen Avenue area in San Jose, will begin in October. Work will include realigning tracks and relocating fiber optic lines running through the site. The second phase of work is expected to begin in December of 2003.

The CEMOF hotline number will provide the community with a 24-hour staffed community hotline. Through the hotline, concerns will be logged and responded to within 72 hours. Resolutions to calls will be reported to the CEMOF Oversight Committee.

Emergency issues addressed to the hotline will be immediately referred to the on-call CEMOF Public Outreach Specialist, who will be in regular communication with the CEMOF Construction Management Team.

To contact the CEMOF hotline, please dial toll free **1.877.433.0300**. For all other project related inquiries and information please contact Micaela Mazzini at 650.624.2730, or mazzinim@samtrans.com

Thank you,

